



*Hambleton, Richmondshire and Whitby
Clinical Commissioning Group*

HRW CCG News

August 2016

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[Aysgarth GP Surgery gets encrypted broadband network](#)



Aysgarth Surgery in the Upper Dales has been connected to the NHS's state-of-the-art N3 network. It will provide healthcare professionals with quick, easy access to information ensuring that patients get the best possible care.

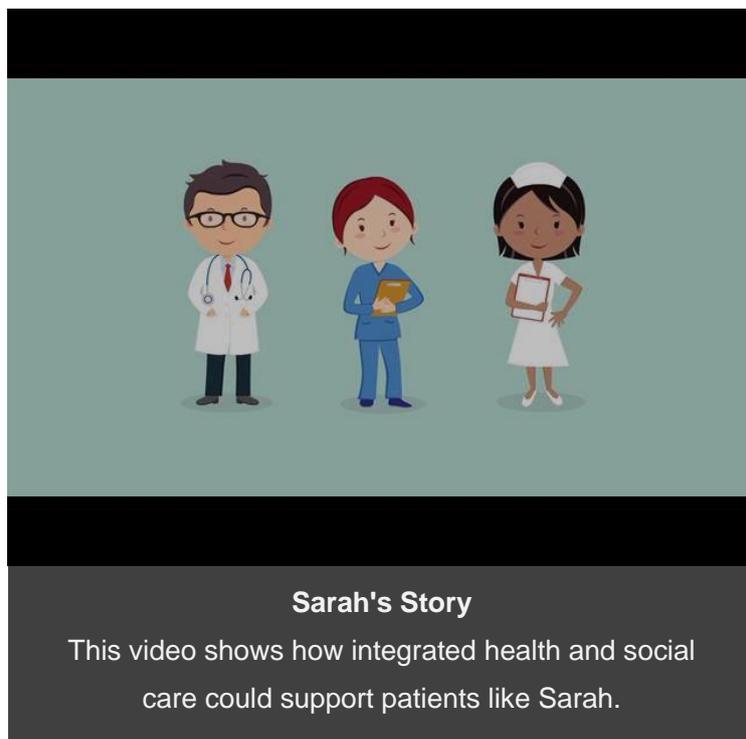
The connection was made under North Yorkshire County Council's Superfast North Yorkshire (SFNY) programme in partnership with the CCG.

Prior to the installation of superfast broadband, the surgery suffered from being unable to access some patient services such as e-referrals and difficulties with wi-fi and emails.

Councillor John Blackie, who represents the Upper Dales, said it was good to see that the county council was mindful of rural needs in its quest to roll out SFNY broadband.

[Videos to explain the Transforming Our Communities consultation](#)

We've developed two videos to help explain the benefits of integrated care and how the CCG's vision to get care closer to home for a majority of the population would look. Click the videos below to watch online now:





Step-up/Step-down beds

This video helps to explain what step-up/step-down beds in extra care housing facilities are and how they can help improve patient care.

Local public Transforming Our Communities consultation events are continuing throughout September. **The formal consultation will close at 5pm on Friday 7 October 2016.**

Please encourage your local colleagues, friends and family to attend. Details of the events can be found on our website:

<https://www.hambletonrichmondshireandwhitbyccg.nhs.uk/transforming-our-communities>

Alternatively, if you would like hard copies of the questionnaire, please email hrwccg.media@nhs.net and we will arrange delivery.

Thank you for your continued support and participation.

[New patient leaflet for advice on gluten free food prescriptions](#)

On 28 July 2016, the decision was taken by our Governing Body to restrict prescribing of gluten free products to all patients, apart from those in exceptional circumstances. These changes took place on 1 September 2016.

We reviewed all completed questionnaires and comments and would like to thank everyone who got involved. Although the decision was taken to restrict free prescriptions on the NHS to some patients in Hambleton, Richmondshire and Whitby areas, the engagement showed that we do have a number of patients who would be considered 'vulnerable' if they did not have prescriptions. These patients may therefore be eligible for continued support.

We have developed clinical guidance for GPs and pharmacists to help identify these particularly vulnerable groups.

We have also produced a patient advice leaflet (link also below). These leaflets are available online and we have sent copies for display in GP surgeries, pharmacies and related outpatient clinics.

- [Gluten free patient advice leaflet \(in print format\) \(PDF 182KB\)](#)

[Book your place at the next Patient Congress event](#)

The next Patient Congress event will be on Thursday 6 October from 5pm-7pm at Caedmon College Whitby, Scoresby Site, Airy Hill, Whitby, North Yorkshire YO21 1QA.

Due to feedback received, we have changed the time of this event to take place in the evening instead of the morning. There should be plenty of onsite parking for guests.

This free event will include:

- updates on key local health projects and services
- the opportunity to ask questions of local GPs and senior CCG staff
- round table discussions on key CCG and healthcare topics.

For more information or to download the booking form please

visit www.hambletonrichmondshireandwhitbyccg.nhs.uk/patient-congress

Alternatively you can ring 01609 767600 or email hrwccg.media@nhs.net to book your place.

[New wheelchair contract shaped by service users](#)

NRS Healthcare will be the new service provider to deliver Community Wheelchair Services for patients requiring the assessment, provision, maintenance and repair of high quality wheelchairs and associated equipment, across North Yorkshire.

The project to commission a new Community Wheelchair service started in November 2015 when all North Yorkshire Clinical Commissioning Groups (CCGs) joined forces to call for the opinions of local wheelchair users and clinicians.

The information collected from conversations, surveys and drop-in sessions was used to form the basis of developing the new service. [Read more](#)

[Patients invited to feed-back](#)

[RCVA launches volunteer driver campaign](#)

Richmondshire Community & Voluntary Action has brought together local community transport organisations to join forces to find volunteers.

Little White Bus based in Hawes, Reeth & District Community Transport, Bedale Mini-Bus, St Johns Community Centre, Catterick and RCVA's Community Car Scheme all need help.

- [Watch the video](#)
- [Download the leaflet](#) (PDF)

Visit www.rcva.org.uk or call 01748 822335 for more information on how to get involved.

[HRW GPs top the country for stroke prevention](#)

on YAS for CQC



Yorkshire Ambulance Service **NHS**
NHS Trust

Yorkshire Ambulance Service NHS Trust is having a CQC inspection from 13 September 2016.

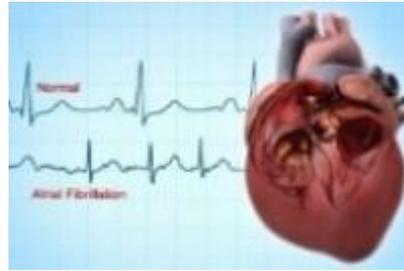
Patients who have used the Trust services in the last 12 months (and their families) are encouraged to give feedback.

The three main services which they are looking for feedback on are:

1. the emergency ambulance service
2. patient transport
3. NHS 111 Service.

Feedback can be provided by:

- Visiting CQC website link for the web-form:
www.cqc.org.uk/yourexperience
- Email: enquiries@cqc.org.uk
- Letter: CQC, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA
- Phone: 03000 61 61 61



In the early days of the CCG, GPs participated in a project to identify patients with atrial fibrillation (AF). The following year the focus was to ensure appropriate identification and treatment of stroke risk.

The Northern England Clinical Networks group has published data on performance as at the end of 2015.

HRW GPs treated more patients than any other CCG in England with anticoagulants to actively prevent strokes. The extra work that GPs have done means an extra 1,060 patients have been identified and treated for stroke prevention, or 50 extra strokes prevented a year compared to the rest of England. [Read more](#)

Every Breath campaign



[Download the poster \(PDF 230KB\)](#)

[Dementia Buddy support](#)



A charity called 'Good Deeds Trust' has set-up the 'Dementia Buddy' initiative.

They run a service providing a set of devices called Guardian Angels which help to support families and carers with loved ones who are living with Alzheimer's or Dementia. The devices help them to live their life.

Devices include wristbands, key rings and pin badges.

To find out more or to get involved visit: <http://dementiabuddy.co.uk/> or call 01942 888990.

A new "Every Breath" campaign has been launched. It hopes to provide compelling reasons to quit smoking.

COPD (chronic obstructive pulmonary disease) is the UK's fifth biggest killer and smoking is the biggest cause, thought to be responsible for around 80% of cases.

Visit everybreath.tv for advice and support to quit.

[Dates for your diary](#)

- **Monday 12 September** - Transforming Our Communities consultation

event - 9am - 11am (Stokesley Health Centre, North Road, Stokesley TS9 5DY)

- **Monday 19 September** - Transforming Our Communities consultation event - 9am - 11am (The Friary Surgery, Queens Road, Richmond DL10 4UJ)
- **Tuesday 20 September** - Transforming Our Communities consultation event - 5pm - 7pm (Friarage Entrance, Friarage Hospital, Northallerton DL6 2UU)
- **Wednesday 21 September** - Transforming Our Communities consultation event - 3pm - 5pm (Thirsk Health Centre, The Doctor's Surgery, Chapel Street, Thirsk YO7 1LG)

For the full list of Transforming Our Communities consultation events, please [visit our website](#)

Contacting your HEN Representative

As a member, you can directly contact your Health Engagement Network representative:

- **Hambleton** – Ken Elliott – hambleton.hen@nhs.net
- **Richmondshire** – Jane Ritchie MBE – richmondshire.hen@nhs.net
- **Whitby and surrounding area** – Linda Lloyd – whitby.hen@nhs.net

Please help us to grow our network! Membership forms can be completed online or downloaded from our [website](#)

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